# River's Edge Hospital HOSPITAL COMMISSION MEETING

Wednesday, August 28, 2019 12:30 p.m.

Mission

Vision

	To provide quality health services.	To improve the health of all individuals we serve.
1.	CALL TO ORDER	
2.	APPROVE AGENDA - pg 1	
3.	VISITORS A. Scheduling of Visitor Comments on Age B. General Visitor Comments	enda Items
<b>4.</b> (Mot)	APPROVE HOSPITAL COMMISSION A. July 24, 2019 Regular Meeting - pg 2	MEETING MINUTES
5.	APPROVE CONSENT AGENDA  A. Accept July 16, 2019 Patient & Commun B. Accept August 21, 2019 Finance Commin C. Accept August 21, 2019 Quality Commit D. Accept August 22, 2019 Building Commit	ttee Meeting Minutes - pg 8 ttee Meeting Minutes - pg 17
<b>6.</b> (Info)	COMMISSION DEVELOPMENT A. MHA QHR Webinar: Fostering a Cultu	re of Care
7. (Info)	<b>QHR PRESENTATION: AFFILIATION</b> A. Presented by Dave Yackell - pg 27	1
8. (Mot) (Mot)	MEDICAL STAFF A. Approve Membership Recommendation B. Approve Privileges Recommendation	- pg 31
<b>9.</b> (Info)	<b>QUALITY COMMITTEE</b> A. Quality Dashboard - pg 32	
10. (Info) (Info)	ADMINISTRATIVE REPORTS  A. Executive Summary - pg 33  B. Statistical & Strategic Plan Dashboards	- pg 34
11. (Info) (Mot) (Mot) (Mot)	FINANCE COMMITTEE  A. Financial Summary - pg 36  B. Approve Write Off to Collection Recommend C. Approve Accounts Payable Recommend D. Approve Capital Purchases - pg 41	± <del>-</del>
12. (Info) (Mot)	BUILDING COMMITTEE  A. Monthly Status & Budget Report - pg 45  B. Change Orders Recommendation	5
13.	ADJOURN	

# RIVER'S EDGE HOSPITAL & CLINIC COMMISSION MEETING

River's Edge Hospital & Clinic – Helen G. White Conference Center Wednesday, July 24, 2019

**Present:** Margie Nelsen, Chairperson; John Lammert, Vice Chairperson; Blake Combellick, Secretary. Trustees: Jerry Pfeifer, MaryAnn Harty, Laura Hulsebus, Gary Swedberg; Kyle Swanson, Chief of Medical Staff; George Rohrich, CEO; Janelle Rauchman, Chief Quality Officer; Lori Zook, CFO; Jackie Kimmet, Chief Human Resources Officer; Stephanie Holden, Chief Marketing Office; Paula Meskan, Chief Nursing Officer; Samantha Pherson, Recorder.

Absent: Stephen Grams, Trustee; Todd Prafke, City Administrator.

# **CALL TO ORDER**

The regular meeting of the Hospital Commission was called to order at 12:35 p.m. by Chairperson Margie Nelsen.

# APPROVAL OF AGENDA

The July 24, 2019 Agenda was reviewed.

**ACTION:** A motion was made by Gary Swedberg to approve the July 24, 2019 agenda. The motion was seconded by Jerry Pfeifer and carried with all members voting in favor.

# APPROVAL OF MINUTES

The June 26, 2019 Hospital Commission Minutes were reviewed.

**ACTION:** A motion was made by MaryAnn Harty to approve the June 26, 2019 Hospital Commission Minutes. The motion was seconded by John Lammert and carried with all members voting in favor.

# **APPROVAL OF CONSENT AGENDA**

The consent agenda includes the following:

- Acceptance of the July 16, 2019 Medical Staff Minutes.
- Acceptance of the July 17, 2019 Finance Committee Meeting Minutes.
- Acceptance of the July 17, 2019 Quality Committee Meeting Minutes.
- Acceptance of the July 18, 2019 Building Committee Meeting Minutes.

**ACTION:** A motion was made by Blake Combellick to approve the consent agenda. The motion was seconded by Laura Hulsebus and carried with all members voting in favor.

#### **GENERAL VISITOR COMMENTS**

Visitors: Chuck Zieman, Mayor of Saint Peter.

# **COMMISSION EDUCATION REPORT**

# **MHA Trustee Conference:**

On July 12 – 14, 2019 the Minnesota Hospital Association hosted their annual summer trustee conference. The Hospital Commission had two trustees attend; Margie Nelsen and MaryAnn Harty. Ms. Nelsen and Ms. Harty were recognized for earning certification through the Minnesota Hospital Association trustee certification program. The comprehensive certification process prepares hospital trustees to effectively meet the growing demands of serving on a hospital board and to be strong health care and community leaders.

River's Edge Hospital & Clinic July 24, 2019 Page 2

# **MEDICAL STAFF**

**Medical Staff Credentialing -** A report from the Executive/Credentials Committee of the Medical Staff was presented for review. A recommendation was made by the Credentials Committee to approve medical staff membership and granting of privileges to the physicians and allied health professionals as listed on the report:

# **Initial Appointment to the Medical Staff:**

Christopher J. Church, PA-C Courtesy Staff, Emergency Management

Reappointment to the Medical Staff:

Robert A. Kessler, MD Courtesy Staff, Telemedicine Infectious Disease

Tom D. Larson, MD

Courtesy Staff, Teleradiology
James D. Nack, DPM

Courtesy Staff, Podiatry

Brian S. Pepito, MD Courtesy Staff, Telemedicine Infectious Disease

Damon D. Shearer, MD Courtesy Staff, Teleradiology

Asma S. Syed, MD Courtesy Staff, Telemedicine Infectious Disease

Michele M. Whaylen, PA-C Courtesy Staff, Emergency Medicine

**Change in Category – Provisional to Full Membership:** 

Carol Y. Lu, MD Courtesy Staff, IM/Hospitalist Alexander Y. Zubkov, MD Courtesy Staff, Telemedicine-Neuro

**Provisional Membership:** None

Change in Clinical Privileges: None

Withdrawn from Medical Staff:

Christopher P. Peck, MD Courtesy Staff, Emergency Medicine

# **ACTION:**

- A motion was made by John Lammert to accept the recommendation of the Credentials
   Committee and grant appointment, reappointment or change in status for each of the practitioners
   listed above. The motion was seconded by Blake Combellick and carried with all members voting
   in favor.
- 2) A motion was made by MaryAnn Harty to accept the recommendation of the Credentials Committee and grant clinical privileges to each of the practitioners as listed above as requested and approved by the Credentials Committee. The motion was seconded by Jerry Pfeifer and carried with all members voting in favor.

# **QUALITY REPORT**

Quality Dashboard was reviewed by Janelle Rauchman. The dashboard contains results from a number of measurable and reportable quality measures. ED transfer communication was low in March but the number has rebounded to 90% in June. This is the highest it has been since River's Edge has been reporting on this.

Janelle presented a draft version of the compliance report that will be reported on quarterly in the Hospital Commission meeting.

3

River's Edge Hospital & Clinic July 24, 2019 Page 3

# ADMINISTRATIVE REPORT

# A. Executive Summary.

The written report submitted by George Rohrich was reviewed.

- River's Edge is showing a negative bottom line for the month of June.
- Net Operating Revenue MTD is (\$102,000) vs MTD budget of (\$874,000).
- June results show an increase of cash on hand of \$289,000 resulting in balance of \$10,490,000 million. The 2019 Year End Budget goal is \$10.4M.

#### B. Statistical Dashboard.

The statistical report for June, 2019, was reviewed. Of the 17 measured activities, 3 are green. The monthly strategic report was also reviewed.

# **FINANCIAL REPORT**

# A. June Financial Summary.

Lori Zook presented the financial reports for June. The month of June had a Net Operating Income of (\$102,241) and a year-to-date stand at \$656,550. Total Patient Revenue stands at \$5,747,223. Year-to-date Total Patient Revenue stands at \$36,224,449, over an YTD budget of \$39,728,727. June Net Patient Revenue stands at \$3,168,556 with a budget of \$2,197,897. Monthly Net Operating Revenue stands at \$3,193,767, versus a budget of \$2,203,173. Monthly Operating Expenses stands at \$3,296,008 over budget of \$3,077,024

Cash flow for June was positive at \$289,448 Days Cash On Hand is 97.63 days, and Days Revenue in Accounts Receivable stands at 39.19 days. Debt coverage is 3.10 for the month of June.

#### B. Write-Off to Collection.

Community Care grants totaled \$18,141.18, covering 8 accounts. Presumptive community care grants totaled \$94,679.60 covering 16 accounts. Year-to-Date Community Care grants total \$551,609. Collection activity approval totaled \$103,721.10. Year-to-Date collection activity stands at \$491,266. Year-to-Date \$182,349 of gross bad debts have been recovered. The Revenue Recapture program through the State of Minnesota resulted in receipt of \$5,601.10, year-to-date recovery total of \$141,411.

**ACTION:** A motion was made by Blake Combellick to accept the recommendation made by the Finance Committee for approval of \$18,141.18 in Community Care grants, \$94,679.60 in Presumptive Community Care grants and \$103,721.10 in write-offs to collection for June. The motion was seconded by Jerry Pfeifer and carried with all members voting in favor.

# C. Accounts Payable Review.

Accounts Payable review for June included a total of \$1,832,166 paid via check.

**ACTION:** A motion was made by John Lammert to recommend approval of checks totaling \$1,832,166. The motion was seconded by Blake Combellick and carried with all voting in favor.

River's Edge Hospital & Clinic July 24, 2019 Page 4

## **BUILDING COMMITTEE**

Lori Zook presented information on the overall project, cash flow, and an update on the work that has been completed.

# **Work Complete Last Month:**

- Emergency Department MEP Rough in is complete.
- Phase 6 demo is complete.
- Endoscopy is complete.
- Connection corridor is complete.

# **Upcoming Work:**

- Painting at the Emergency department.
- Underground plumbing in the kitchen/pharmacy area.
- Framing at the kitchen/pharmacy area.
- MEP rough in at the kitchen/pharmacy area.
- OR04 Framing and MEP rough in.

# **Key Milestone Dates:**

- PACU drywall complete- August 2019.
- Courtyard concrete complete July 2019.
- Dining and waiting glass complete August 2019.
- Department Ceiling complete August 2019.

# **Change Orders:**

Lori Zook reviewed the change orders numbers:

- 157. Trane to add HEPA Filter section back to Surgery RTU#7.
- 160. Remove south window in ER Exam E12 to accommodate light.
- 163. Modify rated wall between dining and pharmacy and bulkhead over banquettes.
- 164. Add str steel to front dining wall to support stone lintel.
- 168. Reroute expansion joint at ED to match existing conditions.
- 169. WON door request for additional welding.
- 170. Add circuits for decontam annunciator panel.
- 171. Add str support to relocate garage light fixtures.
- 172. Adding plaster trap to sink in trauma.
- 173. Change Crabapple tree from 3" diameter to 2" diameter.
- 174. Revise str steel and metal framing around towers.
- 175. Change HM frames to 4" headers for doors P07A, Q91, W01 in interior CMU walls.
- 177. Change sprinkler pipe label type.

**ACTION:** A motion was made by MaryAnn Harty to approval of change orders 157, 160, 163, 164, 168, 169, 170, 171, 172, 173, 174, 175, and 177 for the amount of \$41,614. The motion was seconded by Laura Hulsebus and carried with all members voting in favor.

57. Snow melt mech. equipment – system operational by Nov. 1, 2019. This item would be paid for out of the Hospitals Capital Expenditures and would need approval from the City Council. The estimated amount is \$70,518.

**ACTION:** A motion was made by Blake Combellick to recommend purchasing the Snow Melt Mech. Equipment to the Saint Peter City Council for the estimated amount of \$70,518. The motion was seconded by Jerry Pfeifer and carried with all members voting in favor.

River's Edge Hospital & Clinic July 24, 2019 Page 5

# **ROUNDTABLE COMMENTS**

# **Stephanie Holden:**

- Strategic Planning August 6<sup>th</sup> at Gustavus.
   July 27<sup>th</sup> Gilling for Good, proceeds go to the Saint Peter Food Shelf.
   August 5<sup>th</sup> Night to Unite
   August 23<sup>rd</sup> Fresh Food Friday.

# **ADJOURNMENT**

**ACTION:** A motion was made by John Lammert to adjourn the meeting. Motion seconded by Jerry Pfeifer and carried with all voting in favor. Meeting was adjourned at 1:58 p.m.

# **NEXT MEETING**

The next regular meeting of the Hospital Commission v	will be Wednesday, August 28, 2019, at 12:30 p.m.
This meeting will convene in the River's Edge Hospita	l Helen G. White Conference Center. The Finance
Committee meeting will be held on Wednesday, Augus	st 21, 2019, at 12:30 p.m. This meeting will convene
in the River's Edge Hospital Helen G. White Conference	ce Center.
Chairperson	Secretary

6



X Margie Nelsen X Mary Ann Harty

X Cheryl Olson X Lois Braun

X Carol Clark X Lorraine Edwards

X Matt Tuggle X Stephanie Holden

X Ginny Miller X Ken Rossow

X Arnie Jaster

X Bonnie Jaster XKeith Keogh

# Minutes – July 16, 2019 Patient & Community Advisory Council Meeting

Bonnie Jaster, Arnie Jaster, and Keith Keogh were introduced as the newest members to the council. The council membership is now full.

Jackie Kimmet, Chief Human Resources Officer, gave a presentation and answered questions about the recruitment and retention process at River's Edge Hospital.

Stacey Johnson, RN, Urgent Care and Emergency Department Manager, gave a presentation and answered questions about when it's appropriate to go to Urgent Care, the Emergency Room or go to one's primary care provider.

Stephanie Holden gave an update to the council about strategic planning and how the feedback from the council will be used in the development of the strategic plan.

Stephanie Holden gave an update on the construction project.

The Council shared their healthcare/hospital experiences (River's Edge and others) with the group to help the group start thinking about patient care at River's Edge.

Stephanie Holden distributed the Patient and Visitor Guide to the Council to read through and review for clarity and to provide feedback on the level of understandability and if items needed to be added to the guide. The due date to return feedback is Friday, Aug. 2.

The next PCAC meeting was set for Tuesday, October 15 at 6 p.m.

The meeting was adjourned at 8:02 p.m.

# RIVER'S EDGE HOSPITAL & CLINIC FINANCE COMMITTEE MEETING

River's Edge Hospital & Clinic Wednesday, August 21, 2019

Present:	×	Margie Nelsen, Chairperson; Finance	×	George Rohrich, CEO
Tresent.		Stephen Grams,		Tricia Bauer
	$\boxtimes$	Trustee, Finance	$\boxtimes$	Finance Manager
	X	John Lammert	$\boxtimes$	Samantha Pherson,
		Trustee, Finance		Executive Assistant/Recorder
	П	Lori Zook		
		CFO		

# **CALL TO ORDER**

The Finance Committee meeting was called to order at 12:35 p.m. by Margie Nelsen.

## APPROVAL OF AGENDA

The agenda for the August 21, 2019 Finance Committee meeting was reviewed. An item was added to agenda: Item 3C – Plasma Freezer.

**ACTION:** A motion was made by John Lammert to approve the amended August 21, 2019 agenda with item 3C- Plasma Freezer added. The motion was seconded by Stephen Grams and carried with all members voting in favor.

# **GENERAL VISITOR COMMENTS**

None

#### REVENUE AND EXPENSES

Tricia Bauer presented the financial reports for July. The month of July had a Net Operating Income of \$286,230 and a year-to-date stand at \$942,782. Total Patient Revenue stands at \$6,494,547. Year-to-date Total Patient Revenue stands at \$42,720,952, over an YTD budget of \$45,406,980. July Net Patient Revenue stands at \$3,247,320 with a budget of \$2,313,037. Monthly Net Operating Revenue stands at \$3,262,785, versus a budget of \$2,324,819. Monthly Operating Expenses stands at \$2,976,555 over budget of \$3,157,270.

**ACTION:** A motion was made by Stephen Grams to approve of the financial statements to the Commission, knowing there may be changes made to the figures and presented at the next Finance Meeting. The motion was seconded by John Lammert and carried with all members voting in favor.

#### **CASH FLOW**

Cash Flow for the month of July decreased by (\$260,993).

# **BALANCE SHEETS**

Balance Sheets were reviewed. Net Patient Receivables shows an increase of \$435,491 for the month of July and accounts payable increased \$35,519.

# YEAR-TO-DATE REVENUES AND EXPENSES

Year-to-date Gross Revenue is \$42,720,956 versus a budget of \$45,406,980 which is (\$2,686,024) under budget. Year-to-date Net Patient Revenue is \$22,357,258 versus a budget of \$21,850,468, or \$506,790 over budget. Year-to-date Total Operating Expenses are \$21,561,653 a budget of \$21,814,426 or (\$252,773) under budget.

# **Finance Committee Meeting Minutes**

River's Edge Hospital & Clinic August 21, 2019 Page 2

# **DASHBOARD**

Days Cash (All Sources) On Hand is 190.27 and Days Revenue in Accounts Receivable stands at 43.02 days. Debt coverage is 5.80 for the month of July.

# **CHECK REVIEW**

The Check Review list was given to the Finance Committee and reviewed. The total amount for the month of July is \$1,990,810.

**ACTION:** A motion was made by Stephen Grams to recommend the acceptance of checks, in the amount of \$1,990,810 to the Commission. The motion was seconded by John Lammert and carried with all members voting in favor.

# **COMMUNITY CARE AND COLLECTIONS**

Community Care grants totaled \$13,381.46, covering 18 accounts. Presumptive community care grants totaled \$60,843.83 covering 16 accounts. Year-to-Date Community Care grants total \$625,835. Collection activity approval totaled \$128,938.43. Year-to-Date collection activity stands at \$620,204. Year-to-Date \$195,780 of gross bad debts have been recovered. The Revenue Recapture program through the State of Minnesota resulted in receipt of \$3,045.86, year-to-date recovery total of \$144,457.

**ACTION:** A motion was made by Stephen Grams to recommend approval of Community Care grants in the amount of \$13,381.46, Presumptive Community Care grants in the amount of \$60,843.83 and \$128,938.43 in write-offs to collection for June. The motion was seconded by John Lammert and carried with all members voting in favor.

# **ITEMS FOR APPROVAL**

# 1. Stryker Beds:

The Hospital recommends purchasing ten Stryker S3 beds with ComfortGel Mattresses to match the seven beds purchased for the new rooms added in construction. River's Edge did not elect to replace all of the existing beds with the construction project, choosing to stagger the purchase dates and/or purchase from capital dollars. At this time, it would be prudent to replace ten of the old beds. The old beds at 14 years old and are starting to have significant repair histories. They also do not have all the same features that the new beds have, such as in-bed scales and some of the monitoring functions. Other beds were not considered because it would be most functional to have them all match. The cost for the ten Stryker S3 beds would be \$77,739.50.

**ACTION:** A motion was made by John Lammert to recommend purchasing ten Stryker S3 beds with Comfort Gel Matrasses for the total amount of \$77,739.50 to the Hospital Commission. The motion was seconded by Stephen Grams and carried with all members voting in favor.

# 2. EchoNous Signostic Bladder Scanner with two Ultrasound probes for IV Starts:

The Hospital recommends purchasing one EchoNous Signostic Bladder Scanner with two ultrasound probes for IV starts. In 2018, River's Edge purchased an EchoNous Signostic Bladder scanner. A bladder scanner is used to care for patients on Med/Surg and helps prevent infections. Because the hospital now has two patient wings, a second bladder scanner is requested. In addition, two probes for finding veins for IV starts are requested – one for the new scanner and one for the existing scanner. Other models were not considered because his process was completed just last year and we wish the probes to be interchangeable. The cost of the EchoNous Bladder Scanner is \$21,230 and the cost for the two EchoNous Ultrasound Probes is \$19,900 for a total of \$41,630.

# **Finance Committee Meeting Minutes**

River's Edge Hospital & Clinic August 21, 2019 Page 3

**ACTION:** A motion was made by Stephen Grams to recommend purchasing a EchoNous Signostic Bladder Scanner with two ultrasound probes for IV starts for the total amount of \$41,630 to the Hospital Commission. The motion was seconded by John Lammert and carried with all members voting in favor.

# 3. Plasma Freezer

The Hospital requests approval of the emergency purchase of a plasma freezer. The existing plasma freeze stopped functioning and needed immediate replacement. This freezer stores frozen blood products which are typically used for surgery or trauma. This is a critical piece of equipment and required immediate replacement. The cost of purchasing the plasma freezer was \$10,325.46.

**ACTION:** A motion was made by John Lammert to recommend approval for the emergency purchase of a plasma freezer for the amount of \$10,325.46 to the Hospital Commission. The motion was seconded by Stephen grams and carried with all members voting in favor.

# **ADJOURNMENT**

**ACTION:** The meeting was adjourned by mutual consent at 1:20 p.m.

# **NEXT MEETING**

The next Finance Committee meeting v	vill be held on W	/ednesday, September	18, 2019, at 12:30 p.m. in
Helen White Conference Room 1.			
Chairperson		Vice-Chairperson	

# RIVER'S EDGE HOSPITAL & CLINIC Balance Sheet for the Period Ending July 31, 2019

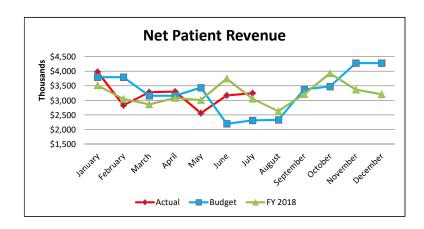
	Current Period	Prior Period	Last Year		Current Period	Prior Period	Last Year
	Assets			<u>Liak</u>	oilities & Fund Balar	nces	
Current Assets:				Current Liabilities:			
Cash	\$ 7,258,637	\$ 7,523,188	\$ 7,350,900	Accounts Payable	\$ 2,305,776	\$ 2,270,257	\$ 2,282,553
				Construction Payable	23,608	1,800,702	-
Patient Receivables	8,579,421	7,502,744	9,123,763	3rd Party Payers	976,311	1,037,912	326,000
Less: Allow for Uncollectible	(3,917,878)	(3,276,692)	(4,099,280)	Accrued Payroll	267,875	184,270	164,165
Total Patient Receivables	4,661,543	4,226,052	5,024,483	Accrued PTO	820,031	841,695	752,388
				Self Insurance	17,765	13,613	10,710
3rd Party Payers	-	-	-	Payroll Taxes & Deductions	136,907	239,066	119,978
Other Receivables	111,913	92,685	68,876	Accrued Int Payable Bond	71,755	54,403	(30,525)
Inventories	628,409	641,551	700,117	Current Portion Long Term Debt	799,789	799,789	132,989
Prepaid Expenses	250,553	272,820	257,316				
Total Current Assets	12,911,055	12,756,296	13,401,692				
				Total Current Liabilities	5,419,817	7,241,707	3,758,258
Other Assets				Long Term Debt			
Board Designated Funds	2,831,242	2,830,811	2,825,763				
Dedicated Cash	356,978	391,212	134,888	Bonds Payable	9,889,385	9,889,385	10,697,374
Investments	400,644	392,644	390,904	PERA	7,992,398	8,092,351	8,287,831
Total Other Assets	3,588,864	3,614,667	3,351,555	Construction Payable	14,832,508	11,719,947	
				Total Long Term Debt	32,714,291	29,701,683	18,985,205
Intangible Assets:							
Unamortized Loan Costs	39,698	40,476	49,038	Total Liabilities	38,134,108	36,943,390	22,743,463
Plant, Property and Equipment				Fund Balances			
Land & Land Improvements	1,702,797	1,702,797	1,702,797				
Building and Improvements	9,788,080	9,788,080	7,260,686	Current Year	743,727	350,706	1,549,713
Fixed Equipment	3,910,868	3,910,868	3,982,136	Prior Year	5,913,419	5,913,419	3,370,936
Major Moveable Equipment	9,420,089	9,243,354	9,798,045	Capital Restricted Funds	-	-	-
Total Plant, Property & Equip.	24,821,834	24,645,099	22,743,664				
Less: Accum Depreciation	(15,676,385)	(15,569,510)	(15,564,598)	Total Fund Balance	6,657,146	6,264,125	4,920,649
Total PP&E less depreciation	9,145,449	9,075,589	7,179,066				
Construction in Progress	19,106,188	17,720,487	3,682,761				
Total Fixed Assets	28,251,637	26,796,076	10,861,827				
<b>Total Assets</b>	\$ 44,791,254	\$ 43,207,515	\$ 27,664,112	Total Liabilities & Fund Balances	\$ 44,791,254	\$ 43,207,515	\$ 27,664,112

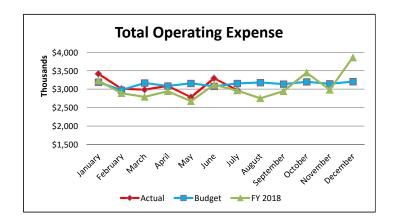
#### RIVER'S EDGE HOSPITAL and CLINIC STATEMENT OF REVENUES AND EXPENSES July 31, 2019

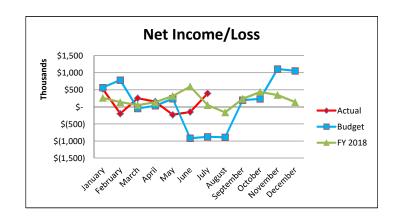
		Current M	Ionth		• /		Yea	r to Date	
	Actual	Budget	Variance	Prior Year		Actual	Budget	Variance	Prior Year
\$	4,238,060	\$ 3,810,495	\$ 427,565	\$ 3,809,163	Inpatient Revenue	\$ 27,270,683	\$ 30,706,306	\$ (3,435,623)	\$ 27,364,676
	2,258,397	1,867,758	390,639	2,155,583	Outpatient	15,450,273	14,700,674	749,599	15,841,264
	6,496,457	5,678,253	818,204	5,964,746	Total Patient Revenue	42,720,956	45,406,980	(2,686,024)	43,205,940
	_	-	_	_	Physician Clinic Revenue	_	-	-	_
-	6,496,457	5,678,253	818,204	5,964,746	Hospital Patient Revenue	42,720,956	45,406,980	(2,686,024)	43,205,940
	0,150,107	0,070,200	010,201	0,501,710	•	12,720,700	10,100,200	(2,000,021)	10,200,510
	2.016.012	2 207 004	(100.072)	2.715.466	Revenue Deductions	10.040.051	22 441 100	(2 (00 027)	10.761.000
	3,016,912	3,205,884	(188,972)	2,715,466	Contractual- Current YR	18,840,251	22,441,188	(3,600,937)	19,761,998
	125 446	02.500	32,946	117 104	Contractual - Prior Year Bad Debt	720.015	647.500	92.415	679,454
	125,446 74,275	92,500 50,582	23,693	117,104 60,841		729,915 621,837	647,500 354,074	82,415 267,763	
	30,949	16,250	23,693 14,699	11,341	Charity Discounts Self pay Discounts	152,464	113,750	38,714	328,672 112,469
	1,555	10,230	1,555	4,619	Other	19,231	115,750	19,231	12,347
	3,249,137	3,365,216	(116,079)	2,909,371	Total Revenue Deductions	20,363,698	23,556,512	(3,192,814)	20,894,940
				<u> </u>					
	3,247,320	2,313,037	934,283	3,055,375	Net Patient Revenue	22,357,258	21,850,468	506,790	22,311,000
	8,000	2,221	5,779	9,816	Co-op Inc.	56,000	17,346	38,654	58,126
	2,835	2,551	284	2,616	Live Well Fitness	17,934	17,857	77	19,972
	611	510	101	640	Other Revenue	53,007	3,587	49,420	14,982
	4,019	6,500	(2,481)	<u>-</u> _	Grants	20,236	6,500	13,736	12,900
-	15,465	11,782	3,683	13,072	Total Other Operating Revenue	147,177	45,290	101,887	105,980
	3,262,785	2,324,819	937,966	3,068,447	Net Operating Revenue	22,504,435	21,895,758	608,677	22,416,980
					Operating Costs				
	815,279	847,562	(32,283)	699,779	Salaries & Wages	5,614,837	5,810,278	(195,441)	5,425,747
	237,865	281,902	(44,037)	294,228	Benefits	1,779,415	1,942,119	(162,704)	1,653,662
	466,870	493,474	(26,604)	473,777	Fees-Professional	3,526,057	3,451,623	74,434	3,285,602
	183,834	192,037	(8,203)	199,471	Fees-Other	1,534,865	1,293,684	241,181	1,362,138
	811	8,750	(7,939)	6,461	Recruitment	8,081	61,238	(53,157)	39,845
	863,903	881,141	(17,238)	885,739	Supplies	5,553,026	6,104,491	(551,465)	5,973,628
	33,807	41,122	(7,315)	33,005	Utilities	259,658	287,851	(28,193)	206,135
	98,744	89,100	9,644	95,412	Repairs & Maintenance	568,989	621,504	(52,515)	562,600
	32,361	53,126	(20,765)	47,401	Lease, Rent, Minor Equip	804,568	380,546	424,022	354,046
	5,318	13,005	(7,687)	8,431	Dues & Subscriptions	45,799	70,423	(24,624)	50,345
	21,610	30,203	(8,593)	13,919	Prof. Develop/Education	130,278	206,620	(76,342)	134,307
	20,157	19,232	925	16,656	Marketing, Public Relations	102,660	135,859	(33,199)	117,857
	9,520	8,749	771	8,218	Insurance	71,253	61,243	10,010	60,837
	33,002	34,227	(1,225)	34,571	Interest Expense	231,506	239,589	(8,083)	242,489
	39,916	61,665	(21,749)	42,776	Tax Expense	533,496	431,655	101,841	423,762
	5,905	5,817	88	4,412	Other Expenses	41,846	42,597	(751)	28,037
	107,653	96,158	11,495	102,458	Depreciation/Amortization	755,319	673,106	82,213	703,096
	2,976,555 286,230	3,157,270 (832,451)	(180,715) 1,118,681	2,966,714 101,733	Total Operating Expenses Net Operating Income	21,561,653 942,782	21,814,426 81,332	(252,773) 861,450	20,624,133 1,792,847
	8.77%	-35.81%	44.58	3.32%	Net Operating Income	4.19%	0.37%	3.82	8.00%
	J. 7 7 7 0	-55.01/0	77.50	3.32/0		7.17/0	0.5770	3.02	0.0070
					NonOperating Income(Expense)				
	6,837	3,582	3,255	3,962	Interest Income-General	53,878	25,074	28,804	39,626
	99,953	(47,147)	147,100	(56,267)	Other Income/ (Expense)	(252,929)	(330,029)	77,100	(282,762)
	106,790	(43,565)	150,355	(52,305)	Total Non Operating	(199,051)	(304,955)	105,904	(243,136)
\$	393,020	\$ (876,016)	\$ 1,269,036	\$ 49,428	Excess Revenue over Expenses	\$ 743,731	\$ (223,623)	\$ 967,354	\$ 1,549,711
	12.05%	-37.68%		1.61%		3.30%	-1.02%		6.91%

#### RIVER'S EDGE HOSPITAL and CLINIC STATEMENT OF REVENUES AND EXPENSES July 31, 2019

	January	February	March	April	May	June	July	August	September	October	November	December	Total
TARA	C 000 5 43	5 (11 104	5 000 530	( 153 053	5.012.070	5.545.222	C 40C 455						42.520.055
<b>Total Patient Revenue</b>	6,898,742	5,611,184	5,980,530	6,172,853	5,813,968	5,747,223	6,496,457						42,720,957
Net Patient Revenue	3,974,962	2,826,933	3,277,263	3,299,702	2,562,519	3,168,556	3,247,320						22,357,255
Net Operating Revenue	3,989,504	2,860,734	3,287,941	3,311,820	2,597,880	3,193,767	3,262,785						22,504,431
Operating Costs													
Total Operating Expenses	3,417,778	3,010,972	2,985,692	3,091,678	2,782,976	3,296,008	2,976,555						21,561,659
Net Operating Income	571,726	(150,238)	302,249	220,142	(185,096)	(102,241)	286,230						942,772
	14.33%	-5.25%	9.19%	6.65%	-7.12%	-3.20%	8.77%						4.19%
NonOperating Income(Expense)													
<b>Total Non Operating</b>	(48,111)	(49,451)	(48,335)	(64,218)	(46,797)	(48,931)	106,790						(199,053)
Excess Revenue over Expenses	\$ 523,615	\$ (199,689)	5 253,914	\$ 155,924	\$ (231,893) 5	(151,172) \$	393,020						743,720
	13.12%	-6.98%	7.72%	4.71%	-8.93%	-4.73%	12.05%						3.30%





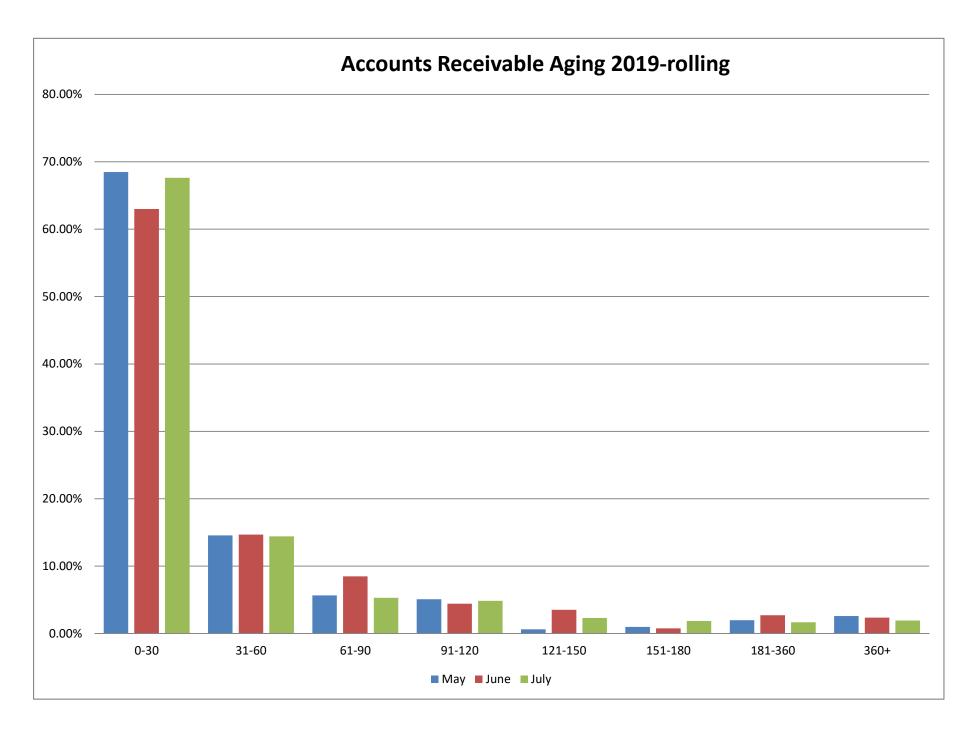


# River's Edge Hospital and Clinic Cash Flow Report at July 31, 2019

	MONTH	YEAR
Operating Activities and NonOperating Revenue:		
Excess of Revenue over Expenses	\$ 393,021	\$ 743,727
Adj to reconcile excess of Revenue over Expenses to Net Cash		
Depreciation & Amortization	107,653	69,706
Noncash gifts & bequests	-	-
Increase (Decrease) Amt. Due 3rd Parties	(61,601)	(2,137,577)
(Increase) Decrease in Accounts Receivable	(454,719)	321,872
(Increase) Decrease in Prepaids	22,267	(44,480)
(Increase) Decrease in Inventories	13,142	(27,178)
Increase (Decrease) in Accounts Payable & Accrued Liabilities	(1,877,595)	(2,585,867)
Net Cash provided by Operations	(1,857,832)	(3,659,797)
Investing Activities:		
Purchase/Disposals of Property & Equipment	(1,562,437)	(7,911,749)
Purchase of Investments	(8,000)	(11,194)
Construction Escrow	37,362	1,624,215
Bremer Construction	3,122,556	9,944,075
Cash provided by Investments	1,589,481	3,645,347
Financing Activities:		
Repayment of Long-Term Debt	(9,995)	(169,767)
Payment of Interest - LT Debt	17,353	(59,830)
Capital Grants		
Cash provided by Financing	7,358	(229,597)
INCREASE (DECREASE) IN CASH & CASH Equivalents	(260,993)	(244,047)
CASH BEGINNING OF PERIOD	10,490,145	10,473,199
CASH END OF PERIOD	\$ 10,229,152	\$ 10,229,152
CHANGE & BALANCE OF CASH		
Operating Cash	290,457	7,258,637
Non-Current Cash	(1,009)	2,970,515
TOTAL CHANGE & BALANCE OF CASH	\$ 289,448	\$ 10,229,152
TOTAL CHANGE & DALANCE OF CASH	ψ 207, <del>11</del> 0	\$ 10,227,132

#### River's Edge Hospital and Clinic Cash Flow Report at Year to Date

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YEAR
Operating Activities and NonOperating Revenue:													
Excess of Revenue over Expenses	\$ 523,615	\$ (199,688) \$	253,917 \$	170,301 \$	(231,893) \$	(151,171) \$	393,021						\$ 758,102
Adj to reconcile excess of Revenue over Expenses to Net Cash													
Depreciation & Amortization	103,737	99,057	103,355	(553,776)	103,266	106,414	107,653						69,706
Noncash gifts & bequests	-	-	-	-	-	-	-						-
(Increase) Decrease Amt. Due 3rd Parties	(222,778)	-	150,000	-	(2,003,197)	-	(61,601)						(2,137,576)
(Increase) Decrease in Accounts Receivable	322,983	128,377	48,262	(124,266)	409,864	(76,487)	(454,719)						254,014
(Increase) Decrease in Prepaids	17,428	(128,592)	(20,687)	(10,302)	34,954	40,453	22,267						(44,479)
(Increase) Decrease in Inventories	(6,544)	(1,454)	(8,848)	8,194	(17,186)	(14,482)	13,142						(27,178)
Increase (Decrease) in Accts Pay. & Accrued Liab.	153,478	52,898	511,668	(1,620,737)	301,308	1,113,179	(1,877,595)						(1,365,801)
Net Cash provided by Operations	891,919	(49,402)	1,037,667	(2,130,586)	(1,402,884)	1,017,906	(1,857,832)	-	-	-	-	-	(2,493,212)
Investing Activities:													
Purchases/Disposals of Property & Equipment	(1,633,286)	(1,232,262)	(2,069,238)	(373,045)	(955,013)	(1,253,051)	(1,562,437)						(9,078,332)
Purchase of Investments	(8,000)	(8,000)	(8,000)	(8,000)	36,806	(8,000)	(8,000)						(11,194)
Construction Escrow	1,907,340	1,333,704	(1,710,708)	37,753		18,764	37,362						1,624,215
Bremer Construction	-,,	-,,	3,180,941	3,134,107	_	506,471	3,122,556						9,944,075
Cash provided by Investments	266,054	93,442	(607,005)	2,790,815	(918,207)	(735,816)	1,589,481	-	-	-	-	-	2,478,764
Financing Activities:													
Repayment of Long-Term Debt	_	(9,106)	(119,866)	(10,406)	(9,928)	(10,466)	(9,995)						(169,767)
Payment of Interest - LT Debt	(163,745)	16,464	17,224	17,763	17,286	17,824	17,353						(59,831)
Capital Grants	(105,7.15)	10,101	17,22	17,703	17,200	17,021	17,500						-
Cash provided by Financing	(163,745)	7,358	(102,642)	7,357	7,358	7,358	7,358	-	-	-	-	-	(229,598)
INCREASE (DECREASE) IN CASH & CASH Equivalents	994,228	51,398	328,020	667,586	(2,313,733)	289,448	(260,993)	-	-	-	-	-	(244,046)
CASH BEGINNING OF PERIOD	10,473,199	11,467,427	11,518,825	11,846,845	12,514,430	10,200,697	10,490,145						10,473,198
CASH END OF PERIOD	\$ 11,467,427	\$ 11,518,825 <b>\$</b>	11,846,845 \$	12,514,431 \$	10,200,697 \$	10,490,145 \$	10,229,152 \$	- \$	- \$	- \$	- <b>\$</b>	-	\$ 10,229,152
						-	-				-		
CHANGE & BALANCE OF CASH													
Operating Cash	992,779	48,873	329,193	658,351	(2,301,529)	290,457	290,457						7,258,637
Non-Current Cash	1,450	2,525	(1,173)	9,234	(12,204)	(1,009)	(1,009)						2,970,515
Investments													
TOTAL CHANGE & BALANCE OF CASH	\$ 994,229	\$ 51,398 \$	328,020 \$	667,585 \$	(2,313,733) \$	289,448 \$	289,448 \$	- \$	- \$	- \$	- \$	-	\$ 10,229,152



# **QUALITY MANAGEMENT COMMITTEE MEETING MINUTES**

River's Edge Hospital & Clinic, St. Peter, Minnesota Wednesday, August 21, 2019

The Quality Management Committee meeting was held on Wednesday, August 21, 2019, at 8:30 a.m. in the Helen G. White Conference Room.

Present were: Maryann Harty, Gary Swedberg, and John Lammert, Hospital Commission; George Rohrich, Paula Meskan, Kevin Schaefer, Stephanie Holden, Janelle Rauchman, Sheri Schmidt, Jackie Kimmet, Mark Ehlers, and Ashlie Baker, Recorder.

Absent: Lori Zook, Dr. Bogonko, and Paulette Redman.

AGENDA ITEM	DISCUSSION	ANALYSIS / CONCLUSIONS / ACTION	FOLLOW-UP / RESPONSIBLE PARTY
1. Review of Minutes.	The minutes of the July 17, 2019, meeting was distributed electronically prior to the meeting for review.	A motion was made by Maryann Harty to approve the minutes as presented. The motion was seconded by John Lammert and carried with all voting in favor.	
2. Quality Depart	rtment		
	<ul> <li>Audits, Internal Audits, Tracers.</li> <li>None to report at this time.</li> <li>DNV Survey.</li> <li>Final approval documents for the Orthopedic Center of Excellence award will be submitted this week.</li> <li>Baldrige</li> <li>Received Baldrige Feedback Report – reapply in 2020.</li> </ul>		Janelle Rauchman
3. Departmenta	Goal Reports and Quality / Patient Safety Core Functions Reports		
a. Marketing.	<ul> <li>Stephanie Holden reported.</li> <li>Measurement for Marketing Plan.</li> <li>Social Media. Facebook page - number of "likes" currently at 1,633, up from 1,606 likes in May. There was one boosted Facebook post in July regarding open positions at River's Edge that reached 28,123 people, 2,425 people clicked on the post, and 1,265 clicked on the link to the website.</li> <li>Website. Noted an increase in website sessions at 13,059, up from 11,706 in May, with the Urgent Care page having most page views. The second highest page views is for Services; followed by Contact and Ortho Edge.</li> </ul>		Stephanie Holden

August 21, 2019	Page 2		
	<ul> <li>Digital Marketing Campaign. In January 2019 REHC changed digital marketing companies, due to poor customer service. Google AdWords campaign shows an increased number of impressions (number of views) and clicks, with a click-through rate of 0.02%, doing very well. This compares to a national click-through rate of 0.01%.</li> </ul>		
	Patient Satisfaction:		
	<ul> <li>Inpatient: Top Box score for overall patient satisfaction with inpatient services shows a score of 88.2% in the 2<sup>nd</sup> Quarter of 2019.</li> </ul>	Goal of 88% inpatient satisfaction reached.	
	<ul> <li>Emergency Department: Top Box score for Likelihood to Recommend – score of 76% in the 2<sup>nd</sup> Quarter of 2019.</li> </ul>	Goal for ED Likelihood to Recommend is 79%.	
	<ul> <li>Urgent Care: Top Box scores for Likelihood to Recommend – 2<sup>nd</sup> Quarter 2019 score of 73.4%.</li> </ul>	Goal for UC adjusted down to 75%.	Stephanie Holden
	<ul> <li>Outpatient Surgery: Top Box scores for Rate the Facility 0-10 – 2<sup>nd</sup> Quarter 2019 was 85.4%.</li> </ul>	Goal for Outpatient Surgery 87.7%.	
h Business	<ul> <li>Community Outreach Events from Q2 2019 include:</li> <li>May 18 – Bike Rodeo</li> <li>May 20 – OrthoEdge presentation with Dr. Swanson</li> <li>June 1 – Patient Wing Open House</li> <li>June 29 – Highway Clean-up Day</li> <li>July 4 – St. Peter 4<sup>th</sup> of July</li> <li>July 27 – Grillin' for Good</li> <li>July – AED Donation to American Legion</li> <li>August 5 – St. Peter Night to Unite and Summer Celebration</li> <li>August 6 – OrthoEdge presentation with Dr. Botker</li> <li>Upcoming Events</li> <li>August 21 – Community Appreciation Picnic</li> <li>August 22 – St. Peter Resource Fair</li> <li>August 27 – Women's Pelvic Health with Kaylen Margotta PT, DPT</li> </ul>		
b. Business Services /	Sheri Schmidt reported. OTI's, CAPs, PAPs		
Finance.	<ul> <li>Nothing to report at this time.</li> </ul>		Sheri Schmidt.

August 21, 2019	Page 3	
	Department Goals / Benchmarks. a) Monitor / measure denials. The denial amount for April was \$48,749.00,	
	May at \$158,619.00, and June was \$62,736.00. The percentage of denials still remains under 3%.	
	b) Accounts Receivable Days. The goal for Accounts Receivable days is to be below 50. April was at 43 days, May was at 43 days, and June was at 39 days. Best indicators nationally are in the 40-day range.	
	Price Estimator The price estimator which outlines our top 75 procedures and the cost associated is now <i>live</i> on the website.	
c. Registration / Collections.	Sheri Schmidt reported.  OTI, CAPs, PAPs  There is was an OTI for registration surrounding the entering of an incorrect birthdate. This has now been completed.	Sheri Schmidt
	Patient Satisfaction – Press Ganey Survey Data. Emergency Department: Looking at Top Box Trends. Courtesy of Registration Staff - ER = Goal is 80%.  • April – 78%  • May – 79.7%  • June – 80.3% Inpatient: Top Box trends for Courtesy of Registration Staff. Goal is 88%.  • April – 83.6%  • May – 84.7%  • June – 84.7%	
d. Health Information Management	To be reported in September.	
e. Medical Staff Liaison / Credentialing.	Terri Winter reported.  1) Opportunities to Improve, Corrective Action Plans, Preventive Action Plans, and Contracted Services.  • All up to date. Nothing to report at this time.	
	2) Equipment/Process Improvement.  • Credentialing software.  • Demonstration of product/software	

19 Page 4		
<ul> <li>Software program modules</li> <li>Estimate of costs</li> <li>Submission of Request – October 1<sup>st</sup></li> <li>Budget Approval</li> </ul>		
<ul> <li>Credentialing Process.</li> <li>Appointment and reappointment checklists are completed with each new and renewed medical staff application. Currently all complete and up to date.</li> </ul>		
4) Departmental Goals / Benchmarks.  a) Provider On-BoardingDNV requires members of the medical staff as well as contracted services staff to receive an orientation developed and approved by the organization that includes general safety practices, emergency procedures, infection control, confidentiality and other issues as required by our organization. Effective March 12, 2018, book entitled "Orientation Information for New Providers & Annual Provider Education" was placed on all units (ED/UC, Med/Surg, and Surgery). New providers will review on hire and it is expected that all providers and/or contracted staff will review this annually to meet our DNV requirements.		
<ul> <li>A total of 118 providers and staff are required to complete the orientation and education training. Our goal is to be at 100% completion.</li> <li>Attestation 2018 (initial) – 3/118 not complete (97.46% completion rate)</li> <li>EMTALA Attestation – 4/118 not complete (96.61% completion rate)</li> </ul>		
<ul> <li>New Provider Attestation – 23/23 (100% completion rate)</li> <li>(b)New goal – Review/Revise Medical Staff Quality Profiles         Streamline a process, particularly specifics pertaining to each individual provider.     </li> </ul>		
<ul> <li>Kevin Schaefer reported.</li> <li>1) Opportunities to Improve, Corrective Action Plans, Preventive Action Plans, and Contracted Services.</li> <li>All up to date. Nothing to report at this time.</li> </ul>		Kevin Schaefer
	<ul> <li>Estimate of costs         <ul> <li>Submission of Request – October 1st</li> <li>Budget Approval</li> </ul> </li> <li>3) Credentialing Process.         <ul> <li>Appointment and reappointment checklists are completed with each new and renewed medical staff application. Currently all complete and up to date.</li> </ul> </li> <li>4) Departmental Goals / Benchmarks.         <ul> <li>a) Provider On-Boarding</li> <li>DNV requires members of the medical staff as well as contracted services staff to receive an orientation developed and approved by the organization that includes general safety practices, emergency procedures, infection control, confidentiality and other issues as required by our organization. Effective March 12, 2018, book entitled "Orientation Information for New Providers &amp; Annual Provider Education" was placed on all units (ED/UC, Med/Surg, and Surgery). New providers will review on hire and it is expected that all providers and/or contracted staff will review this annually to meet our DNV requirements.</li> </ul> </li> <li>A total of 118 providers and staff are required to complete the orientation and education training. Our goal is to be at 100% completion.         <ul> <li>Attestation 2018 (initial) – 3/118 not complete (97.46% completion rate)</li> <li>New Provider Attestation – 4/118 not complete (96.61% completion rate)</li> <li>New Provider Attestation – 23/23 (100% completion rate)</li> <li>New Provider Attestation – 23/23 (100% completion rate)</li> </ul> </li> <li>(b)New goal – Review/Revise Medical Staff Quality Profiles Streamline a process, particularly specifics pertaining to each individual provider.</li> <li>Kevin Schaefer reported.</li> <li>1) Opportunities to Improve, Corrective Action Plans, Preventive Action Plans, and Contracted Services.</li> </ul>	<ul> <li>Estimate of costs</li> <li>Submission of Request – October 1st</li> <li>Budget Approval</li> <li>7 Credentialing Process.</li> <li>Appointment and reappointment checklists are completed with each new and renewed medical staff application. Currently all complete and up to date.</li> <li>4) Departmental Goals / Benchmarks.</li> <li>a) Provider On-Boarding</li> <li>DNV requires members of the medical staff as well as contracted services staff to receive an orientation developed and approved by the organization that includes general safety practices, emergency procedures, infection control, confidentiality and other issues as required by our organization. Effective March 12, 2018, book entitled "Orientation Information for New Providers &amp; Annual Provider Education" was placed on all units (ED/UC, Med/Surg, and Surgery). New providers will review on hire and it is expected that all providers and/or contracted staff will review this annually to meet our DNV requirements.</li> <li>A total of 118 providers and staff are required to complete the orientation and education training. Our goal is to be at 100% completion.</li> <li>Attestation 2018 (initial) – 3/118 not complete (97.46% completion rate)</li> <li>EMTALA Attestation – 4/118 not complete (96.61% completion rate)</li> <li>New Provider Attestation – 23/23 (100% completion rate)</li> <li>New Provider Attestation – 23/23 (100% completion rate)</li> <li>New Provider Attestation – 23/23 (100% completion rate)</li> <li>New Provider Attestation – 25/25 (100% completion rate)</li> <li>New Pro</li></ul>

August 21, 2019 Page 5

# 2) Equipment/Process Improvement.

• Cisco Catalyst 9400 Switch

# **Departmental Goals/Benchmarks**

- a) User Satisfaction Survey New survey process implemented with use of online Survey Monkey. Response to the question of "Overall IT/IS meets the needs of my department" shows 62% rating of "Usually" with 38% "Always". The goal was set at 70% based on the former survey process, so current results were below goal.
- b) Respond to Urgent and High Priority Tickets Within 30 Minutes, Goal to maintain 85% or higher:

April, 2019– 18 tickets – 83% May, 2019 – 13 tickets – 92% June, 2019 – 20 tickets – 80% July, 2019 – 25 tickets – 88%

Primary reason for missing 30-minute response time correlates with tickets submitted during the night without a follow-up phone call to IT. Tickets show up in the e-mail of all members of the IT staff.

c) Server / System Downtime for January through June 30, 2019.
 File Server – 0.04% downtime.
 E-mail Server – 0.04% downtime.
 Excellian – 0.18% downtime.

Excellian downtime primarily due to upgrades and installation of patches and updates. File server downtime occurs when putting Windows patches in.

- d) Viruses/Spyware and Adware/PUA (potential unwanted applications). Computer systems continuously scanned for viruses, spyware and adware. Program in place to quarantine and remove malicious software identified. Slight decrease in Adware/PUA in the 2<sup>nd</sup> quarter with 40 instances found, instances of viruses and spyware also decreased to 301.
- e) Password Strength. Another new program looks at password strength throughout the facility. Of 666 passwords, 662 were deemed to be strong, 4 were noted as weak.

Overall system up-time exceeds 99%.

Viruses and adware are caught and quarantined prior to getting into the computer. No issues with viruses actually getting into the system. Firewall successfully catching intrusion events.

Follow-up with individuals with weak passwords, education provided recommendations to improve passwords.

/ \udusi	August 21	. 2019	Page 6
----------	-----------	--------	--------

August 21, 2019	HIPAA Help Center Risk Assessment.		
	HIPAA Help Center Risk Assessment – Security Risk Score is at		
	62% Completion.		
g. Human	Jackie Kimmet reported.		Jackie Kimmet
Resources	OTI's, CAPs, PAPs		
	<ul> <li>None to report at this time.</li> <li>Equipment/Process Improvement.</li> </ul>		
	Transferring over completely to the ICIMS employment application	Leadership training in July.	
	tracking program.		
	NIAHO.		
	a) SM.3 Staff Evaluations: Completion rate at 88% for May, 80% for		
	June, and 100% for July. Four evaluations came back with a score of 2 or lower in Q1. Manager included action plan of correction with	Per DNV, start reporting out the	
	evaluation.	good and poor evaluations in	
	Hip and Knee Certification Survey Changes – Nonconformities.	each department, along with	
	a) SM.4 CR.1 Job Descriptions: Updated all job descriptions of	action plans.	
	positions that work with Hip and Knee patients to include duties		
	required for the HKRP (Completed June/July 2018).		
	b) SM.6 CR.1-2h Staff Evaluations: Updated all evaluations to match		
	changes made to the job descriptions (Completed June/July 2018). c) Updated all job descriptions, performance evaluations and		
	orientation checklist to include Spine and Shoulder (Completed		
	April/May 2019).		
	d) DNV made changes to the job description/performance review		
	requirements. Goal: to have updated by the end of September.		
	Department Goal(s)/Core Function Reports		
	a) Relias Course Compliance.		
	<ul><li>100% complete November 2018.</li><li>Next courses due November 1, 2019.</li></ul>		
	• Next courses due November 1, 2019.		
	b) Quality –Reduce overall REHC turnover rate. The goal for 2019 is		
	set at 18%. Goal 33 employees or less out of a total of 183		
	employees. The turnover rate for 2018 was 19%. Thus far in 2019		
	we are at 8%. Below is a detailed listing of employee turnover by month.		
	monat.		
	2019 Turnover by Month:		
	o January – 3		

August 21, 2019	Page 7	
	o February – 3	
	o March – 2	
	○ April – 4	
	○ May – 3	
	○ June – 3	
	○ July - 3	
	c) Customer Satisfaction.	
	Goal to complete exit interviews on 70% of exiting staff.	
	○ 2019 Goal – average of 70%	
	January, 2019 – 1/3 - 33%	
	February, 2019 – 2/3 - 67%	
	March, 2019 – 2/2 - 100%	
	April, 2019 – 2/4 – 50%	
	May, 2019 – 4/4 100%	
	June, 2019 – 3/3 100%	
	July, 2019 – 3/3 100%	
	Results of interviews are summarized with feedback given to the	
	department manager.	
	писранители тападет.	
	d) Customer Satisfaction – Employee Participation in Gallup Q12	
	Survey.	
	2019 Goal – 85%.	
	June participation – 84%	
h. Materials	Reported by Mark Ehlers	
Management	OTI's, CAPs, PAPs and Contracted Services	
	None to report. Contracted services are up to date.	Mark Ehlers
	Purchasing Process	
	a) Materials Management has moved to a new purchasing organization,	
	HealthTrust. Goals per department are as follows:	
	Laboratory – 85%; Actual 68.5% - goal not met;	
	Med/Surg – 85%; Actual 74.2% - goal not met;	
	Office Supplies – 100.0%; Actual 100.0% - goal met;	
	Pharmacy – 98.5%; Actual 100.0% - goal met.	

# **Quality Management Meeting Minutes**August 21, 2019 Page 8

August 21, 2019			1
	Department Goals/Benchmarks		
	a) Inventory Days Stock On Hand		
	<ul> <li>QHR benchmark for hospitals our size is 47 days.</li> </ul>		
	<ul> <li>As of July 31, 2019, we were at 23.66 days.</li> </ul>		
	b) Quality. Goal: Write off = \$7,000 due to expired products for 2019.</th <th></th> <th></th>		
	• 2019 YTD total is \$754.51.		
6. Quality	Business Services/Finance.		Janelle
Recognitions.	Sheri's team for keeping the AR days low.		Rauchman
7.	The next Quality Management Committee meeting will be held on	Meeting adjourned by general	
Adjournment.	Wednesday, September 18, 2019, at 8:30 a.m.	consensus at 9:25 a.m.	

Janelle Rauchman, RN, CIC, Chair



# **Building Committee Minutes**

August 22, 2019

Present:	$\boxtimes$	Margie Nelsen		George Rohrich	$\boxtimes$	John Albert
		Hospital Commission		CEO		AHFD
	$\boxtimes$	MaryAnn Harty		Lori Zook	$\boxtimes$	Stephanie Pielich
		Hospital Commission		CFO		JJCA
	$\boxtimes$	Jerry Pfeifer	$\boxtimes$	Samantha Pherson	$\boxtimes$	Kate Freier
		City Council		Executive Asst.		McGough
	$\boxtimes$	Chuck Zieman		Janelle Rauchman		
		Saint Peter Mayor		CQO		

# **CALL TO ORDER**

The Building Committee meeting was called to order at 11:01 a.m. by Margie Nelsen.

# **APPROVAL OF AGENDA**

The August 22, 2019 Building Committee Agenda was reviewed.

**ACTION:** A motion was made by Chuck Zieman to approve the August 22, 2019 Building Committee Agenda. The motion was seconded by Jerry Pfeifer and carried with all members voting in favor.

# PROECT UPDATES

Kate Freier presented information on the overall project, cash flow, and an update on the work that has been completed.

# Work Completed Last Month:

- Emergency Department painting.
- New patient hallway opened.
- Roofing complete, except canopy.
- Interior framing in 6B, 6E, 6F, 6G (central sterile, OR4, Decontamination, PACU).

# Upcoming Work:

- Flooring at the Emergency Department.
- Underground plumbing in the kitchen/pharmacy area.
- Framing at the kitchen/pharmacy area.
- Drywall in OR4/Decontamination.
- Drywall in PACU.

# Key Milestone Dates:

- PACU Complete October 2019
- Emergency Department Complete November 2019
- Central Sterile November 2019
- Kitchen/Pharmacy January 2020

John Albert presented information on the overall budget. The project is currently on budget.

# REQUESTED DECISIONS

The proposal request log was reviewed.

# 1. Change Orders:

John Albert reviewed the change orders numbers:

- 140. Add structure steel to support expansion jt at existing building.
- 177. Change sprinkler pope label type.
- 178. Relocate switches and provide tamper-proof outlets.
- 179. Electrical roughin for kitchen hood to accept Marvel system.
- 180. Delete two crabapple and two Honeylocust trees.
- 181. Add power for patient lift in E17 trauma.
- 182. Front entry canopy modification for roof drain slope.
- 183. CM Reserve
- 184. Temporary wiring of panel EHP2 from HP2 for Patient wings.
- 186. Temporary and permanent connection of existing structure at Courtyard.
- 187. Increase thickness of north wall of Toilet E32 for RWL.
- 188. Change two outlets to GFI for sterilizers.
- 191. Modify helipad lighting control at ED Nurse station.

**ACTION:** A motion was made by Chuck Zieman to recommend approval of change orders 140, 177, 178, 179, 180, 181, 182, 183, 184, 186, 187, 188, and 188 for the amount of \$56,696 to the Hospital Commission. The motion was seconded by MaryAnn Harty and carried with all members voting in favor.

# **ADJOURNMENT**

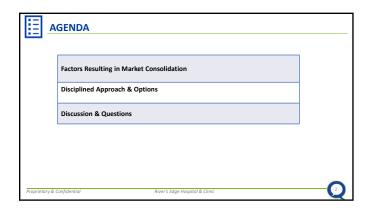
**ACTION:** The meeting was adjourned by mutual consent at 11:34 a.m.

# **NEXT MEETING**

The next Building Committee meeting will be held on Thursday, September 19, 2019, at 11:00 p.m. in the Helen White Conference Room 1.

Chairperson			







# **FACTORS CONTRIBUTING TO COMMUNITY HOSPITAL STRUGGLES**

- 1. Challenging demographic, social, and economic pressures of rural and small community areas
- Higher percentage of privately insured patients seeking care elsewhere, hurting the local
- Ongoing competition from hospitals in neighboring communities for limited patients, federal dollars, and health care resources
- Changes in Medicare and Medicaid payment over the past few years having an adverse effect on rural hospitals—plus lack of Medicaid expansion
- Difficulty in adapting to new models of payment and service delivery that emphasize preventive and primary care provided in outpatient settings
- Large Systems being more **predatory** to increase their market share & referrals

and Implications for Access to Care, Kaiser Commission on Medicaid and the Uninsu River's Edge Haspital & Clinic



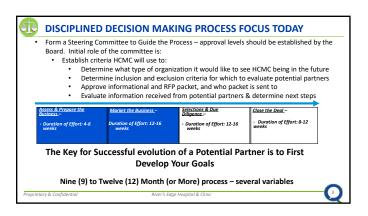
#### STRUGGLES RESULT IN MARKET CONSOLIDATION

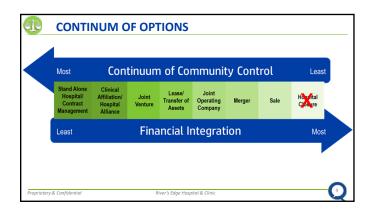
- Rationale can be summarized in organizations needing support:
  - In bearing the financial risk in emerging value-based payment systems,
  - Cost of infrastructure clinical standardization, quality, etc.,
  - To attract, retain and support hospital employed physicians, and other medical professionals,
  - To invest in:
    - o Innovative technological equipment,
    - Replace existing equipment, and
    - o Upgrades to the aging plant
  - To retain healthcare in the community for the longer-term, and
  - Need to Enhance Market Reputation Name Brand that results with affiliation with a Large Healthcare System















# APPLICANTS FOR MEDICAL STAFF MEMBERSHIP AND CLINICAL PRIVILEGES River's Edge Hospital & Clinic August 2019

These applicants have met the core criteria by offering evidence of these items:

Initial Appointment	Provisional Status to Full Membership	Reappointment	Change in Privileges	Staff Category	Name/License	Specialty	Facility	Verification of Medical School Graduation	Verification of Residency	Current Minnesota Medical Licensure	Narcotics Registration Certificate (DEA) Drug Enforcement Agency	National Practitioner Data Bank Queried – Favorable Status	Peer References (3 initial/2 reappointment)	Board Certification	Clinical Privileges specific to River's Edge Hospital & Clinic	Primary Hospital Reference by Chief of Staff or Service	Credentials Committee Appointment Checklist	Current Liability Insurance with Limits as set by law	Orientation Packet Received
$\sqrt{}$				Α	Peter J. Boosalis, MD	Anesthesiology	AMS	$\sqrt{}$		$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	$\sqrt{}$		$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	$\sqrt{}$
$\sqrt{}$				С	Angela L. Reu, PA-C	Urgent Care	Premier Staffing		NA	$\sqrt{}$	$\sqrt{}$	$\checkmark$	$\sqrt{}$	$\sqrt{}$		$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	$\sqrt{}$
$\sqrt{}$				С	Mingzhu Xu, MD	IM/Hospitalist	Fusion Healthcare	$\checkmark$	7	$\sqrt{}$	$\sqrt{}$	$\checkmark$	$\checkmark$	<b>√</b>	$\sqrt{}$	$\checkmark$	$\sqrt{}$		$\sqrt{}$
		$\checkmark$		О	Alan P. Johnson, PA-C	Emergency Medicine	Premier Staffing	$\checkmark$	NA	$\sqrt{}$	$\checkmark$	<b>√</b>	$\checkmark$		√	$\sqrt{}$	$\sqrt{}$	$\checkmark$	NA
		<b>V</b>		С	William D Paige-Evans, MA, LP	Psychology	Behavioral Health Services	<b>V</b>	NA	$\sqrt{}$	V	<b>V</b>	<b>V</b>	1	√	$\sqrt{}$	V	V	NA
		$\sqrt{}$		С	Amin M. Yousuf, PA-C	Emergency Medicine	Premier Staffing		NA	$\checkmark$	$\sqrt{}$	$\checkmark$	$\sqrt{}$			$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	NA
	$\checkmark$			О	Gilda Boroumand, MD	Teleradiology	CRL	$\checkmark$	1	$\sqrt{}$	$\checkmark$	$\checkmark$	$\checkmark$		√	$\sqrt{}$	$\sqrt{}$	$\checkmark$	NA
	<b>V</b>		-	С	Willis C. Chung, MD	Teleradiology	CRL	√	<b>V</b>	$\sqrt{}$	<b>V</b>	<b>V</b>	<b>√</b>	√	<b>√</b>	$\sqrt{}$	√	<b>√</b>	NA
	<b>V</b>			С	Samuel J. Hauck, MD	Teleradiology	CRL	√	<b>V</b>	$\sqrt{}$	V	<b>V</b>	√	<b>√</b>	<b>√</b>	$\sqrt{}$	<b>V</b>	<b>√</b>	NA
	<b>V</b>			С	Jillian A. Karow, MD	Teleradiology	CRL		V	$\sqrt{}$	V	$\checkmark$	$\sqrt{}$	V	√	$\sqrt{}$	$\sqrt{}$	$\sqrt{}$	NA

Physicians who declined to continue privileges and membership at River's Edge Hospital and requested release from Medical Staff:

				Qı	uality [	ashbo	ard						
River's Edge Hospital													
Benchmark/													
Category/Metric	12/31/2018	1/31/2019	2/28/2019	3/31/3019	4/30/2019	5/30/2019	6/30/2019	7/31/2019	Goal	Trend	Comments/Analysis		
Readmissions	1.93%	2.10%	2.00%	1.80%	1.80%	1.70%	1.50%	1.60%	2.7%		Internal Benchmark		
Falls Risk	1.9	1.8	1.8	1.5	1.2	1.8	1.8	2	<3.5	<b>\</b>	State Average		
SSI	0.23%	0.21%	0.22%	0.16%	0.16%	0.17%	0.17%	0.22%	2.0%		Internal Benchmark		
CAUTI	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.73%		State Average		
Surgical Complications	0.16%	0.16%	0.16%	0.16%	0.22%	0.17%	0.17%	0.22%	2.7%		Internal Benchmark		
ED Transfer Communication	75%	80%	79%	21%	67%	69%	90%	94%	>70	~~~	Internal Benchmark		
HAI	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		Internal Benchmark		
Staff Influenza Immunization	96.0%	97.0%	97.0%	97.0%	N/A	N/A	N/A	N/A	95.0%		Internal Benchmark		
Pressure Ulcer Rate	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.47%		State Average		

# River's Edge Hospital & Clinic Executive Summary George Rohrich, CEO August 21, 2019

# Comments about July & Looking Forward:

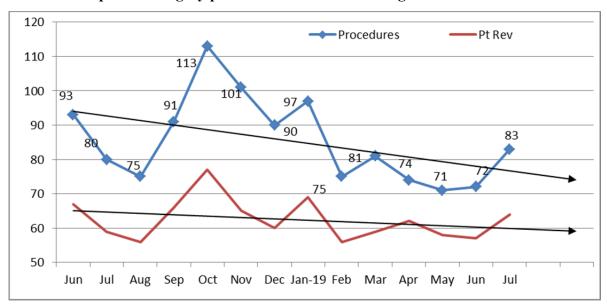
# Operations: July has a positive bottom line

- Net Operating Income MTD was \$286,000 vs MTD budget of \$(832,000).
- Net Operating Income YTD was \$943,000 vs YTD budget of \$81,000.
- Looking Forward: August is trending near budget.

# Cash: Cash decreased

- MTD Cash decreased by \$261,000 resulting in balance of \$10,229,000.
- YTD Cash has decreased \$244,000.
- Our 2019 Year End Cash budget goal is \$10.4M.

# Statistics: Inpatient Surgery procedures were above budget



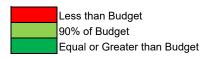
These procedures are a Key Indicator budgeted at 81 inpatient procedures per month.

# **Significant Decisions this Month:**

•	Lab Freezer	\$10,325	<b>Emergency Replacement</b>
•	Bladder Scanner	\$41,630	
•	Beds	\$78,739	

# **River's Edge Hospital Statistics Dashboard**

Department/Service	2012	2013	2014	2015	2016	2017	2018	YOY	2019								YTD
Monthly	Actual	Trend	Budget	Jan	Feb	March	April	May	June	July	Trend						
Lab																	
Lab Procedures Inpatient	334	423	317	657	754	800	865	~	874	1014	883	743	978	826	761	1047	<b>\</b> \
Lab Procedures Outpatient	2898	2992	2241	3144	2470	2717	2903	<b>~</b>	2951	3057	2440	2956	2747	2831	2435	2440	<b>\</b>
Radiology Procedures																	
Radiology Procedures Inpatient	16	24	26	73	114	106	106	_	99	131	98	100	101	95	94	114	\
Radiology Procedures Outpatient	456	368	337	330	285	296	268	<u></u>	259	262	228	267	273	269	254	217	
CT Procedures Outpatient	83	92	105	147	130	156	151	<i></i>	158	132	143	163	192	161	133	157	<b>/</b>
<b>Ultrasound Procedures Outpatient</b>	33	31	28	35	35	35	33	5	35	29	14	26	33	28	31	36	<b>\</b>
ED & UC																	
Urgent Care	166	127	154	200	343	397	360	$\left\langle \right\rangle$	369	353	308	332	288	282	247	262	<i>&gt;</i>
<b>Emergency Department</b>	336	330	367	388	367	343	352		392	285	256	349	322	351	311	341	<b>~~~</b>
Surgery																	
Surgical Procedures Inpatient	1	5	10	46	73	81	85		81	97	75	81	74	71	72	83	<b>\</b>
<b>Surgical Procedures Outpatient</b>	54	55	46	53	61	59	66	$\rangle$	67	56	58	50	60	61	54	62	<b>~</b>
Physical Therapy																	
PT Modalities Inpatient	270	306	353	627	857	862	843		970	990	759	826	751	701	765	944	<b>\</b>
PT Modalities Outpatient	1108	1113	1056	1030	983	1129	1286	~/	1310	1290	1060	1178	1356	1378	1101	1388	$\checkmark$
	-										•					-	
Admissions																	
Admissions from ED + UC	24	24	26	23	20	8	9		na	13	6	6	12	9	8	10	$\overline{}$
Transferred to Acute Hospital	na	na	na	na	29	31	33		na	36	31	36	44	30	35	35	<b>✓</b>
Admissions Medical	20	27	31	16	12	10	13	$\overline{}$	na	14	10	7	16	12	11	12	<b>✓</b>
Admissions Surgical	0	0	0	37	63	71	73		na	82	67	71	66	66	62	71	<b>\</b>
Med Surg Patient Days	52	78	88	143	206	221	236		270	270	219	208	239	218	203	262	<b>\</b>
Average Daily Census (ADC) IP	1.71	2.56	2.88	4.70	6.75	7.30	7.73		8.86	8.71	7.06	6.71	7.71	7.03	6.55	8.45	<b>\</b>
Average Daily Census Swing	2.67	1.94	1.82	0.82	0.42	0.31	0.30		0.15	0.32	0.23	0.74	0.26	0.13	0.90	1.03	<b>~</b>
Total ADC	4.38	4.50	4.70	5.53	7.17	7.60	8.08		9.01	9.03	7.29	7.45	7.97	7.16	7.45	9.48	\
Adjusted Patient Days					341	358	366		400	401	341	330	391	359	315	402	<u></u>



_	REHC Strategic Plan											
	2019 Dashboard											
		2016	2017	2018	2019							
	GROWTH - George	Actual	Acutal	Actual	Goal	Jan	Feb	Mar	Apr	May	Jun	Jul
G1	Increase Total Adjusted Patient Days (APDs) => 400	341	358	336	400	401	341	330	391	359	315	402
		2016	2017	2018	2019							
	SERVICE - Paula & Stephanie	Actual	Actual	Actual	Goal	Jan	Feb	Mar	Apr	May	Jun	Jul
S1	HCAHPs Summary "Rate hospital 0 - 10" maintain 90th percentile or higher	86.8	88%	93%	90%	93%	94%	94%	94%	94%	94%	92%
S2	Emergency Department Survey "Likelihood of recommending this ED" Top Box score ≥ 85%	71.4	80%	80%	85%	79%	79%	78%	77%	78%	77%	78%
S3	Urgent Care Survey "Likelihood of Recommending this Urgent Care" Top Box score ≥ 77%	72.2	72%	71%	75%	72%	72%	72%	73%	71%	72%	74%
S4	Outpatient Surgery "Rate the Facility" ≥ 87%			83%	87%	83%	85%	84%	82%	82%	83%	84%
		2016	2017	2018	2019							
	QUALITY - Janelle	Actual	Actual	Actual	Goal	Jan	Feb	Mar	Apr	May	Jun	Jul
Q1	Falls Achieve ≤ 3.5 per 1000 patient days	na		1.9	3.5	1.8	1.8	1.5	1.2	1.5	1.8	2.0
Q2	Transfer Measures Benchmark ≥ 70%	na	57%	76%	65%	80%	80%	21%	67.3%	69%	90.0%	94%
		2016	2017	2018	2019	-						
	PEOPLE - Jackie	Actual		Actual	Goal	Jan	Feb	Mar	Apr	May	Jun	Jul
P1	Employee Satisfaction Survey Participation Rate > 85%	90%	84%	82%	85%	40/	201	40/	201	20/	84%	400/
P2 P3	Reduce Overall Turnover rate to ≤ 18%	28%	15%	19%	18%	1%	3%	4%	8%	9%	10%	12%
P3	Gallup Q12 Survey Grandmean Score ≤ 4.36		97%	4.29	4.36						4.26	
		2016	2017	2018	2019							
	FINANCE - Lori	Actual	Actual	Actual	Goal	Jan	Feb	Mar	Apr	May	Jun	Jul
F1	Days Cash All Sources ≥ 112 days	123	125	107	112	106	110	126	126	117	117	109
F2	Operating Margin ≥ 4%	13%	8%	8%	4%	14%	6.2%	9%	7%	-7%	-3%	8.80%
F3	Net AR Days ≤ 50 days	49	45	48	50	44	43	42	43	43	39	43
		2016	2017	2018	2019							
	COMMUNITY - Stephanie	Actual	Actual	Actual	Goal	Jan	Feb	Mar	Apr	May	Jun	July
C1	Community Education Events = 12 annually	na	13	14	12	0	2	1	0	3	1	2
	GOVERNANCE					Jan	Feb	Mar	Apr	May	Jun	Jul
G1	Commissioner attending education event					4	3	2	3	2	2	2
G2	Commission participating in hospital event						2			9		3
G3	Complete annual evaluation											
										3 Penworks	Mahinar	
										3 MHA Awa		2 MHA Cont
										3 Hosp We		

# July 2019 Financial Report

# Statement of Revenues and Expenses

# **SUMMARY OF MONTH AND YTD**

	Jul-19	Budget	,	Variance	%
<b>Gross Patient Revenue</b>	\$ 6,496,457	\$ 5,678,253	\$	818,204	14.4%
Net Patient Revenue	\$ 3,247,320	\$ 2,313,037	\$	934,283	40.4%
Operating Expenses	\$ 2,976,555	\$ 3,157,270	\$	(180,715)	-5.7%
Net Operating Income	\$ 286,230	\$ (832,451)	\$	1,118,681	8.8%

YTD 2019	Budget	Variance	%
\$ 42,720,956	\$ 45,406,980	\$ (2,686,024)	-5.9%
\$ 22,357,258	\$ 21,850,468	\$ 506,790	2.3%
\$ 21,561,653	\$ 21,814,426	\$ (252,773)	-1.2%
\$ 942,782	\$ 81,332	\$ 861,450	4.2%

# **Balance Sheet**

Net Patient Receivables Increased \$ 435,491 Accounts Payable Increased \$ 35,519

	Jul-19	Jun-19	Difference	
Cash (all sources)	\$ 10,229,152	\$ 10,490,145	\$	(260,993)
Accounts Receivable	\$ 4,661,543	\$ 4,226,052	\$	435,491
Accounts Payable	\$ 2,305,776	\$ 2,270,257	\$	35,519
Check Run	\$ 1,990,810	\$ 1,832,166	\$	158,643

	Covenants	Jul-19	Jun-19
Days in Cash	>60	109.27	97.63
Days in AR		43.02	39.19
Debt Coverage	>1.25	5.80	3.10

# **Community Care and Collections**

Accounts

 Community Care
 \$ 13,381.46
 18

 Presumptive Care
 \$ 60,843.83
 16

 Total
 \$ 74,225.29
 34

Collection Activity for Board Approval \$ 128,938.43

Bad Debt Recovery \$ 13,430.78 Revenue Recapture \$ 3,045.86

#### River's Edge Hospital

Critical Access Hospitals
Top Key Financial Indicators

INDICATOR	Formula	Desired Trend	NRH MEDIAN	Jan	Feb	Mar	Apr	May	Jun	Jul	Trend
Days Cash on Hand	Cash + Short Term Investments + Unrestricted Long Term investments / (Total Expenses - Depreciation) / 365	1	68.83	106.19	109.78	125.97	125.75	116.57	97.63	109.27	
Days in Net AR	Net Patient AR(Including Adj and Settlements) / Net Patient Services Revenue / 365	4	54.2	43.86	42.87	41.84	42.68	43.17	39.19	43.02	
Days in Gross AR	Gross Patient AR(Excludes Settlements) / Gross Patient Service Revenue / 365	•	46	38.14	40.85	42.13	40.99	38.58	39.16	40.94	
Days in AP	Accounts Payable/Daily Operating Expense	4	30-45	19.85	18.47	17.08	19.75	26.99	20.66	24.01	$\checkmark$
Total Margin	(Excess of Revenue Over Expenses / Total Revenue)*100		2.51%	13.12%	-6.98%	7.72%	5.14%	-8.93%	-4.73%	12.05%	
Operating Margin	(income from Operations / Total Revenue) * 100	1	0.99%	14.33%	-5.25%	9.19%	7.08%	-7.12%	-3.20%	8.77%	
Debt Service Coverage	Excess of Revenue Over Expenses + Depreciation + Interest Expense / Principle Payments + Interest Expense	1	2.73X	3.80	4.40	3.80	3.9	3.8	3.1	5.8	
Long Term Debt to Capitalization	Long Term Debt / (Long Term Debt + Assets) *100	4	17.02%	38.12%	38.25%	38.83%	40.57%	41.12%	40.74%	42.21%	
Average Age of Plant	Accumulated Depreciation / Depreciation Expense	1	9.77 yrs	11.96	12.03	12.11	11.69	11.77	11.85	11.93	
Salaries to Net Patient Revenue	Salary Expense / Net Patient Revenue *100	1	45.57%	20.56%	26.86%	25.13%	23.84%	31.20%	25.66%	25.11%	\ \

Community Care and Collections Detail by Month

Com	munity & Presumpt	tive Grants		Collection Activity for	Board		Revenue Recap	oture		Bad Debt Reco	overy
	2018	2019		2018	2019		2018	2019		2018	2019
Jan	56,161.70	101,590.79	Jan	74,001.32	84,635.35	Jan	2,890.20	1,243.74	Jan	8,973.14	9,682.49
Feb	67,794.84	9,694.97	Feb	64,578.32	15,430.33	Feb	61,539.72	52,908.77	Feb	68,007.81	60,715.13
Mar	34,803.08	8,982.71	Mar	69,468.82	87,099.06	Mar	43,808.35	35,884.12	Mar	52,160.83	40,817.56
Apr	30,963.30	185,046.41	Apr	74,120.82	123,221.42	Apr	29,854.33	32,062.48	Apr	35,131.23	39,162.05
May	22,912.78	133,473.55	May	66,819.95	77,158.28	May	14,116.15	13,711.13	May	26,794.34	24,116.96
Jun	47,761.90	112,820.78	Jun	109,721.03	103,721.10	Jun	4,210.26	5,601.10	Jun	12,898.01	7,854.76
Jul	60,840.98	74,225.29	Jul	109,620.10	128,938.43	Jul	4,186.70	3,045.86	Jul	14,607.91	13,430.78
Aug	77,114.78		Aug	101,425.70		Aug	17,873.61		Aug	25,795.13	
Sep	26,585.39		Sep	128,950.50		Sep	10,676.80		Sep	17,875.83	
Oct	49,376.70		Oct	109,710.30		Oct	3,854.98		Oct	16,870.69	
Nov	57,544.20		Nov	67,437.90		Nov	2,032.55		Nov	18,035.71	
Dec	41,787.19		Dec	121,439.05		Dec	1,620.52		Dec	20,796.34	
	\$ 573,646.84	\$625,834.50		\$ 1,097,293.81	\$ 620,203.97		\$196,664.17	\$144,457.20		\$317,946.97	\$195,779.73

# Community Care and Collections For the month of:

<u>Jul-19</u>

Community care grants for the month     number of patient accounts	Total \$ 13,381.46	100% write off 13,381.46 18 0 previous in bad debt	50% write-off - status	Not eligible 0
Presumptive community care grants	Total \$ 60,843.83	<u>Patients</u>	Accounts 16	<u>Uninsured</u> -
Collection activity for Board Approval is:     - number of patient accounts	Total \$ 128,938.43 -	Insured - -	Uninsured - -	\$ - HMS 128,938.43 Excellian 128,938.43
3. Revenue recapture for the month	\$ 3,045.86			
Community and Presumptive Care Grants - YTD  2019 \$ 625,835 2018 \$ 573,648 2017 \$ 532,153 2016 \$ 351,783 2015 \$ 86,713 2014 \$ 152,079 2013 \$ 239,465	Revenue Recapture ex 2019 2018 2017 2016 2015 2014 2013	\$ 144,457 \$ 196,664 \$ 233,972 \$ 196,887 \$ 199,340 \$ 193,899 \$ 178,823	2019 2018 2017 2016 2015 2014 2013	\$\frac{1}{2}\text{sollections YTD Activity}\$ \$\frac{620,204}{\$\$1,097,294}\$ \$\frac{1}{2}\text{1,012,481}\$ \$\frac{1}{2}\text{97,499}\$ \$\frac{906,627}{\$\$85,568}\$ \$\frac{830,210}{\$\$830,210}\$  \$\text{ss Bad Debt Recovery}\$ \$\frac{1}{2}\text{195,780}\$ \$\frac{3}{2}\text{17,947}\$ \$\frac{3}{2}\text{67,518}\$ \$\frac{2}{2}\text{94,106}\$ \$\frac{2}{2}\text{75,788}\$ \$\frac{3}{2}\text{24,569}\$

Bad Debts are written off in the following month from the month they are approved. (Example: November bad debts post to December books.)

# River's Edge Hospital and Clinic July 2019

## **Top 5 Vendors Paid**

	<u>Vendor</u>	<u>Amount</u>	Description
2 Checks	ORTHOPAEDIC & FRACTURE CLI Total	213,584.65	Professional Services Agreement
5 Checks	DEPUY SYNTHES SALES INC Total	173,438.77	ED/UC Providers
5 Checks	ZIMMER US INC Total	155,342.40	Implantables
5 Checks	CARDINAL HEALTH 110, LLC Total	144,357.88	Implantables
1 Check	ALLINA HEALTH SYSTEM Total	137,885.62	Implantables

#### **Top 5 Checks Paid**

<u>Check</u>	Vendor	<u>Amount</u>	Description
71800	ORTHOPAEDIC & FRACTURE CLI	207,084.65	Professional Services Agreement
71816	ALLINA HEALTH SYSTEM	137,885.62	ED/UC Providers, Training, Support
71700	EXACTECH, INC,	80,653.00	Implantables
71863	PREMIER STAFFING INC	73,217.00	ED/UC Providers
71728	ZIMMER US INC	68,256.00	Implantables

Total Check Register \$ 1,990,809.55

#### Summary of Capital Expenditures - 2019

Approved Capital Amount - Budget 2019	\$ 750,000.00
	00.450.55
Stryker System 8 Saws and Drills	\$ 88,152.75
UPS for Computer System	15,302.95
Scanner - HIMS	9,056.22
Zero Turn Lawnmower	7,200.00
Cisco 9400 Switch	64,532.04
Alternate RRP-4 Snow Melt Mech Equip	70,520.00
10 Stryker S3 Beds with Mattresses	78,739.50
EchoNous signostic bladder Scanner with 2 Probes	41,630.00

Requests through 8/31/2019	\$ 375,133.46
Remaining Balance	\$ 374,866.54



To: River's Edge Commission Date: 8/21/2019

From: Lori Zook, CFO

RE: Stryker S3 beds with ComfortGel Mattress

#### **Action/Recommendation**

The Hospital recommends purchasing 10 Stryker S3 beds with ComfortGel Mattresses to match the 7 beds purchased for the new rooms added in construction.

#### **Background**

River's Edge did not elect to replace all of the existing beds with the construction project, choosing to stagger the purchase dates and/or purchase from capital dollars. At this time, it would be prudent to replace 10 of the old beds. The old beds are 14 years old and are starting to have significant repair histories. They also do not have all of the same features that the new beds have, such as in-bed scales and some of the monitoring functions. Other beds were not considered because it would be most functional to have them all match.

## **Fiscal Impact**

Vendor	Price
Stryker	<mark>\$78,739.50</mark>

## **Community Impact**

This helps provide safe patient care.

## **Alternatives/Variations**

Do Not Act: We will be short beds and unable to fill the additional room capacity.

Negative Vote: Same as not acting.

Modification: This is always an option of the Commission.



To: River's Edge Commission Date: 8/21/2019

From: Lori Zook, CFO

RE: EchoNous Signostic Bladder Scanner with Ultrasound Probes for IV Start

#### **Action/Recommendation**

The Hospital recommends purchasing 1 EchoNous Signostic Bladder Scanner with 2 ultrasound probes for IV starts.

#### **Background**

In 2018, River's Edge purchased an EchoNous Signostic Bladder Scanner. A bladder scanner is used to care for patients on Med/Surg and helps prevent infections. Because the hospital now has two patient wings, a second bladder scanner is requested. In addition, two probes for finding veins for IV starts are requested – one for the new scanner and one for the existing scanner. Other models were not considered because this process was completed just last year and we wish the probes to be interchangeable.

## **Fiscal Impact**

Vendor	Price
EchoNous Bladder Scanner	<mark>\$21,730</mark>
EchoNous Ultrasound Probe	\$ 9,950 x 2
	Total: \$41,630

# **Community Impact**

This helps provide safe patient care.

# **Alternatives/Variations**

Do Not Act: We will provide substandard care.

Negative Vote: Same as not acting.

Modification: This is always an option of the Commission.



To: REHC Hospital Commission Date: 8/21/2019

From: George Rohrich, CEO

RE: Approve request to purchase Plasma Freezer from Cardinal Health, Chicago IL.

#### **Action/Recommendation**

Request approval of emergency purchase of Plasma Freezer for \$10,625.46.

#### **Background**

Our existing Plasma Freezer stopped functioning and needed immediate replacement. This freezer stores frozen blood products which are typically used for surgery or trauma. This is a critical piece of equipment and requires immediate replacement.

I authorized an emergency purchase of a replacement freezer for \$10,325.46. Lab requested the same manufacturer and series as our other laboratory refrigerators & freezers

# **Fiscal Impact**

The fiscal impact is a total cost of \$10,325.46 for the equipment. These funds will be expenses to our capital budget.

## **Community Impact**

This equipment allows River's Edge to continue to provide surgical and emergency services that require blood and frozen blood.

# Rivers Edge Hospital Expansion and Renovation



Monthly Status Report #16 • 8-22-2019





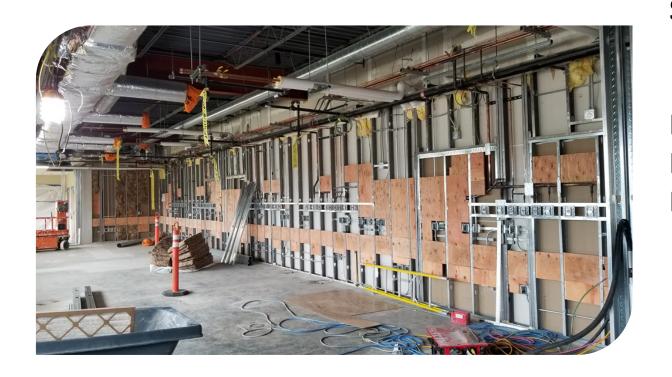
TABLE OF CONTENTS

- EXECUTIVE SUMMARY
- CASH FLOW
  - » PAY APPLICATION REPORT
- SCHEDULE
- SAFETY

# **EXECUTIVE SUMMARY**

# **Project Highlights:**

Emergency Department ceiling grid is in progress Glass at the new Dining/Waiting is in progress Kitchen/ Pharmacy MEP rough-in is in progress



SCOPE
SCHEDULE
BUDGET
QA/QC
SAFETY

Lost Days In Last 30 Days



# PAY APPLICATIONS

Pay Application number #15 has been submitted through July 31st Total billing for pay app #15 is \$948,296

Total billed to date is \$18,736,644 or 73%

# **CONSTRUCTION UPDATE**

## Work Completed Last month

- » Emergency Department painting
- » New patient hallway opened
- » Roofing complete, except canopy
- » Interior framing in 6B, 6E, 6F, 6G (Central sterile, OR 4, Decontamination, PACU)

# Upcoming Work

- » Flooring at the Emergency Department
- » Underground Plumbing in the Kitchen/Pharmacy Area
- » Framing at the Kitchen/Pharmacy Area
- » Drywall in OR 4/Decontamination
- » Drywall in PACU





6



# **SCHEDULE**

# **KEY MILESTONE DATES:**

- » PACU Complete –October 2019
- » Emergency DepartmentComplete November2019
- » Central Sterile –November 2019
- » Kitchen/PharmacyComplete January 2020